

Snipplnsights allows brands to tap into unprecedented information about your customers and their purchase habits. The data generated from Snipp programs is readily available and organized with just a few clicks, helping you better understand what your consumers are buying, why they're buying, and what can be done to keep them buying. Snipplnsights features a robust set of off-the-shelf reports, powerful analytical tools and data visualizations that help make sense of complex consumer behaviors and purchase patterns collected from our industry-leading receipt processing engine, SnippCheck.

Designed with customizability in mind, we can create any custom report we have data for, ranging from adding a simple field or column to a standard report to completely custom built dashboards showing data and analysis across promotions.

#### ROBUST FEATURE SET FOR POWERFUL ANALYSIS



Sales behavior data including average spend, total basket spend, location data, retailers, time of day and day of the week



Purchase behavior including qualifying SKU quantity and total spend



Reasons given if there are invalid receipts



Registration details from qualifying users



Downloadable reports in multiple formats



Customer service tool for your CS team to manage customer relationships



Individual logins for your team members



Interactive data visualizations to allow easy manipulation of data

#### **ADVANTAGE TO BRANDS**



Access to some of the most reliable and detailed data direct from customer receipts



Gain in-depth business intelligence to create marketing strategies that use data to its fullest potential



Observe shopping patterns over time and location for hypertargeting and personalization



Obtain a competitive advantage by seeing how demand for your products compares



Easy to understand visualizations of complex data

# STANDARD REPORTS (Customozation available)

#### Campaign Overview:

- Participants
- Submissions: number and by date
- Qualifying total
- Receipts: number and per member
- · Valid receipts: number, % and value

#### Share of basket · Rewards redeemed

- · Value of rewards

#### Retailer

- Receipt count: by store
- Receipt total: Top 10 stores
- Receipt count: Top 15 stores Product: Top 15 stores

#### Geography

- Map: Top 15 states
- Average receipt total
- Charts: zip codes, cities & states Share of basket

#### Day / Day Part

- Number of receipts and qualifying total by day
- Number of receipts and qualifying total by day part

#### **Product**

- Quantity: Top 10 products
- Sales: Top 10 products

#### **Source:** Receipt source

- Status (valid /invalid)
- Submissions by carrier
- Source (API, E-mail, MMS)
- Receipt count by date

#### **Invalid Receipts**

- Visual breakdown: Top 15 invalid receipts reasons
- Chart: Invalid reason receipt stats

## **Bubble Chart**

- · Visual breakdown of number of receipts and qualifying total by month
- Breakdown of number of receipts, unique member and qualifying total by store and month (top 10 stores)

#### Rewards

- Quantity
- Reward type
- Value
- Reward details

#### **Program Page Analytics**

Users, channels, sessions

#### **Transcription Services**

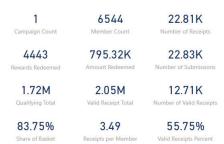
Transcription of 1000 receipts with data visualizations

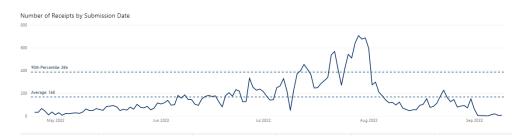


## SAMPLE REPORT FOR A LEADING CPG BRAND PROMOTION

Interactive reports with detailed, dynamic data views • Downloadable in multiple formats

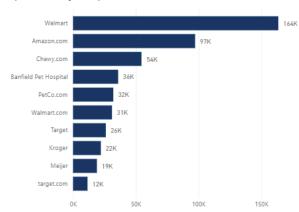
#### **KEY PROGRAM METRICS**



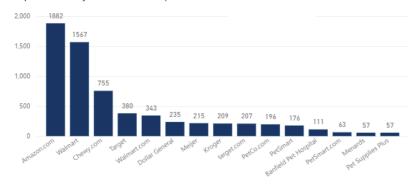


#### **TOP STORES BY RECEIPT COUNT**

Top 10 Stores by Receipt Total

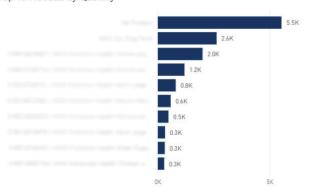


Top 15 Stores by Number of Receipts

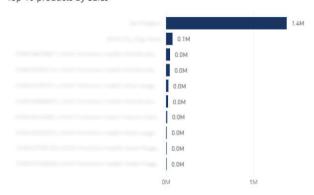


# **TOP PRODUCTS/QUALIFYING TOTALS**

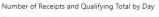
Top 10 Products by Quantity

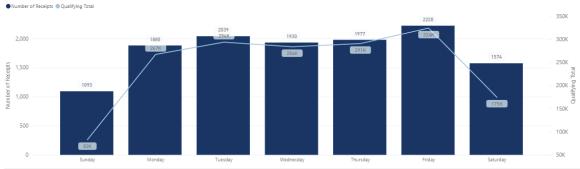


Top 10 products by Sales



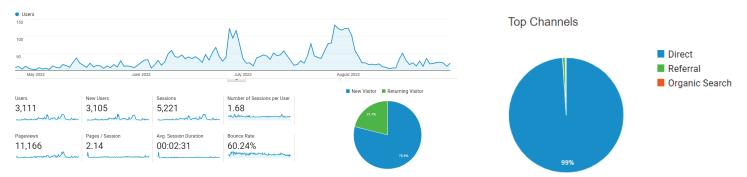
# SHOPPING HABITS - TIME OF DAY, DAY OF WEEK





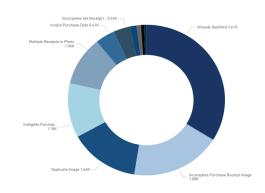


#### **ANALYTICS OVERVIEW**



#### **INVALID RECEIPTS REASONS**

Invalid Reason	Number of Receipts
Already Qualified	3414
Incomplete Purchase Receipt Image	1883
Duplicate Image	1457
Ineligible Purchase Image	1180
Multiple Receipts In Photo	1060
Invalid Purchase Date	409
Incomplete Vet Receipt Image	342
Invalid Treatment Date	142
Ineligible Vet Image	92
Purchased Image Too Blurry	68
Vet Image Too Blurry	44
Total	10091



#### **REWARDS**



# **OTHER REPORTING METRICS**

# **Demograhics:**

By age and gender

## **Receipt Source:**

Submission by web, email, mobile upload, API (as applicable)

#### **Location:**

Country / States by receipt count

## **ACCOUNT MANAGEMENT SUPPORT**

- Dashboard training
- · How to pull reports
- · How to drill down to view individual receipts
- · How to drill down to view rewards redeemed
- How to improve campaigns via invalid receipts
- · What story are the insights telling

#### **AVAILABLE ACROSS OUR ENTIRE PRODUCT SUITE**









**Contests & Promotions** 

**SnippLoyalty** 

**SnippRebates** 

**SnippRewards** 

Click to request a demo







# SNIPPINSICHTS ADVANCED BASKET DATA ANALYSIS

SnippInsights brings you an advanced level of basket analysis captured from first party shopping data, by SnippCheck, our market leading receipt processing engine, in POS devices and tied to in-store promotions. This includes transcription, brand identification, and categorization of receipts summarized in an interactive, dynamic report.

This advanced report helps make sense of complex consumer behaviors and purchase patterns at a product, brand and category level. This invaluable information can be turned into actionable insights as well as helps brands measure the effectiveness of marketing campaigns, enabling intelligent decision making.

**How it works:** Basket analysis requires the transcription of a sample set of receipts from your Snipp program. Transcription is the process of capturing receipt fields so that our reporting system can ingest the data and provide an analytic output.

#### **HIGHLIGHTS**

# **Brand & Category Level Shopping Data:**

Find out where, when and how your customers are shopping.

#### Spend:

Know how much is your brand being purchased as a % of the total shopping basket.

#### **Competition:**

Learn what competitive products/ brands your customers are purchasing. Are they buying your product/ brand along with your competition?

#### Retailer Breakdown:

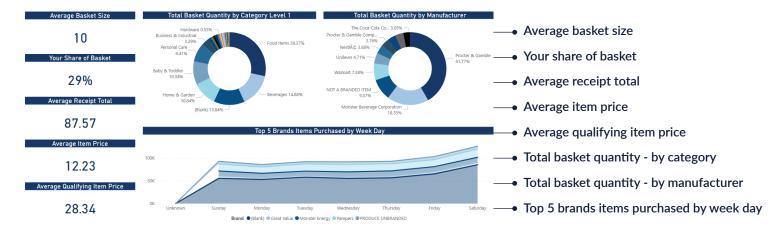
Understand how the above metrics and insights differ amongst various retailers.

#### **Personalization & Segmentation:**

Derive insights from this data to enable customer segmentation

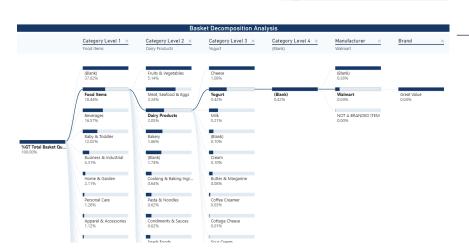
for communication down to an individual level, to influence shopping behavior based on the aggregate metrics.

# **AVAILABLE DASHBOARDS**









Basket decomposition analysis - category, manufacturer and brand

Click to request a demo